

E-1037: BRE MID-WAY: Check Point

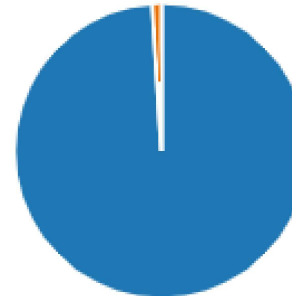
302
Responses

14:54
Average time to complete

Closed
Status

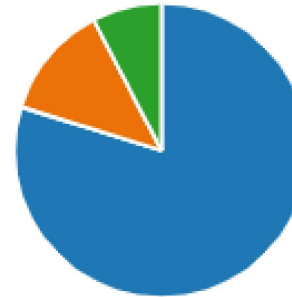
1. Are you safe and available for recovery and business continuity of services?

- SAFE and AVAILABLE 299
- SAFE and NOT AVAILABLE 3
- NOT SAFE and NOT AVAILABLE 0



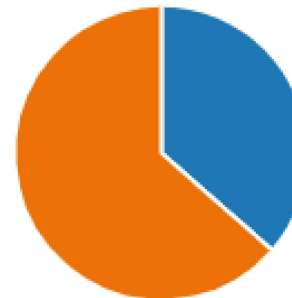
2. Are you participating in the exercise?

● Yes Participating	241
● Yes as Observer	38
● Other Work Being Done	23



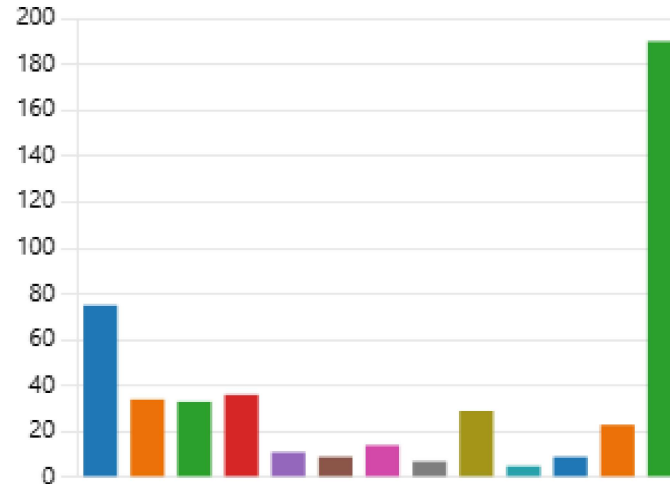
3. Did you evacuate during the business recovery exercise ?

● Yes	110
● No	192



4. **Were there any IT , Technology related disruptions which impacted MULTIPLE associates in the team. Select all applicable from the list below.**

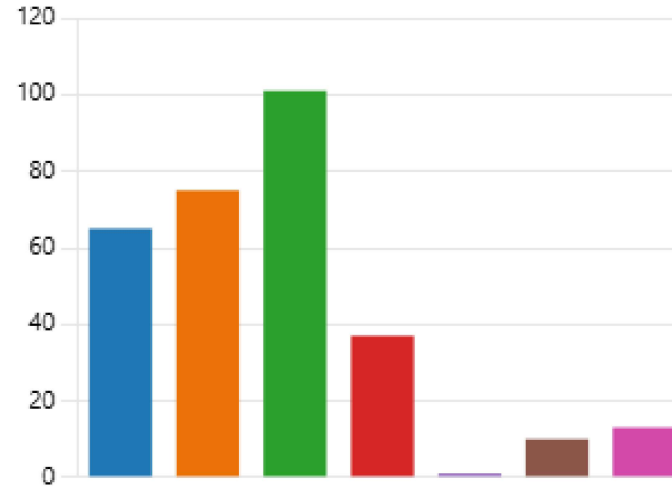
● Network Outage	75
● System Outage	34
● Application Outage	33
● Global IT Outage	36
● Data Center Not Available	11
● Customer Data Center Not Avail...	9
● Cloud services disrupted	14
● Data Restoration Failure	7
● System Access Failure	29
● Supplier Dependency service fai...	5
● 4th party to Nth party indirect s...	9
● Incidental less than equal to 1 h...	23
● No Global IT Outages	190



5. What is the % of absenteeism you can withstand the delivery services meeting the RTO

- 0%
- 10%
- 25%
- 50%
- 75%
- 100%
- Other

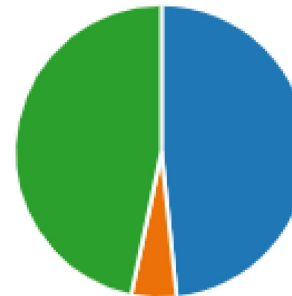
65
75
101
37
1
10
13



6. Are you working from the Office Premises (Primary Site, Alternate Site, Customer Site, Recovery Site) ?

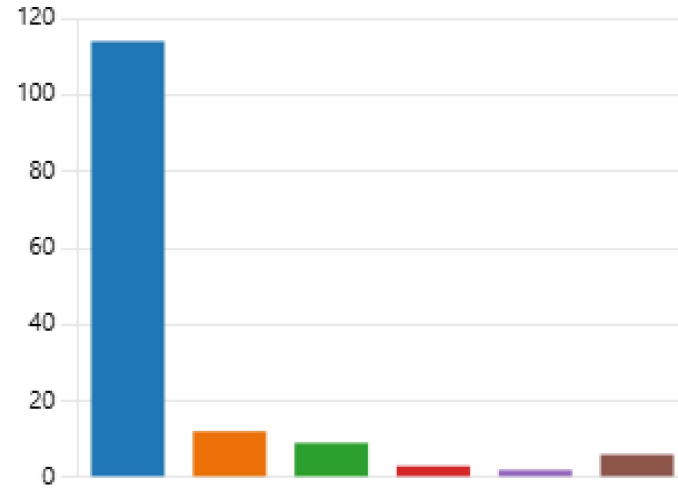
- Yes
- No
- Working from home

146
15
141



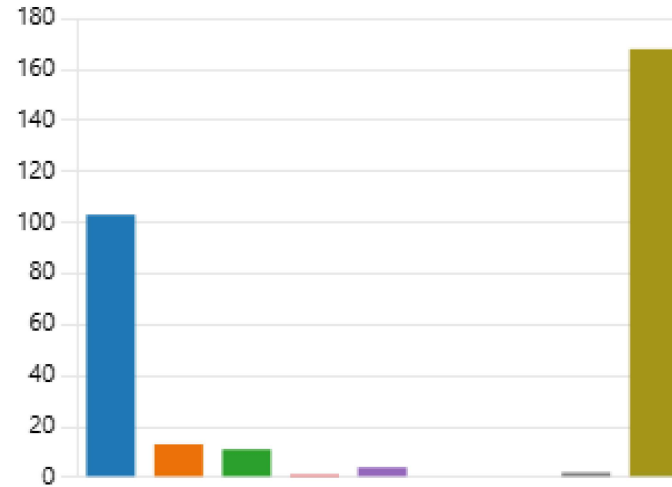
7. Do you have a identified seat for working from office (Primary site, Alternate Site, Customer Site, Recovery Site) ?

● Yes	114
● Hot Desk available	12
● Seat not allocated	9
● Space Management Supported	3
● No Seat Available	2
● No Seat Allocated	6



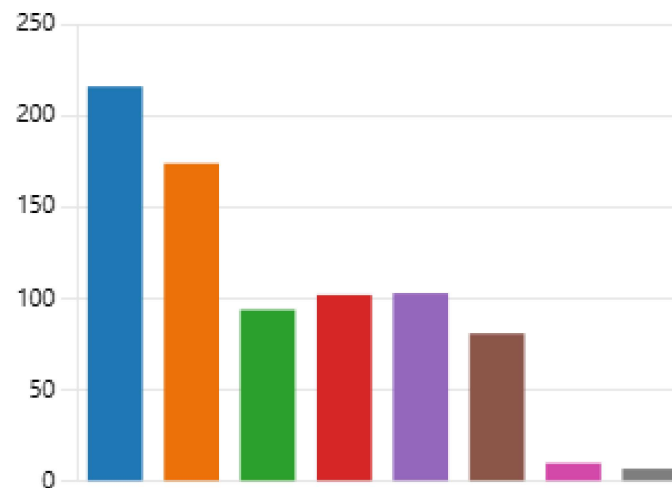
8. In case of Remote Working what is the duration of power outages experienced (In number of hours) ?

● < 1	103
● 1	13
● 2	11
● 3	1
● 4	4
● 5	0
● 6	0
● 7	2
● Incidental near ZERO (0)	168



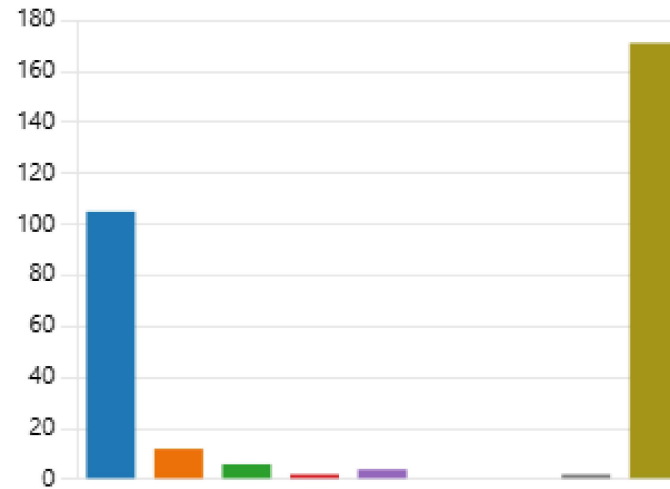
9. Which work recovery strategy do you activate in the event of power outage? Select all applicable

● Extend shift	216
● Travel to Office & work	174
● Genset backup	94
● Move work to team	102
● Work from Office support	103
● Onsite support	81
● Customer office support	10
● Do nothing	7



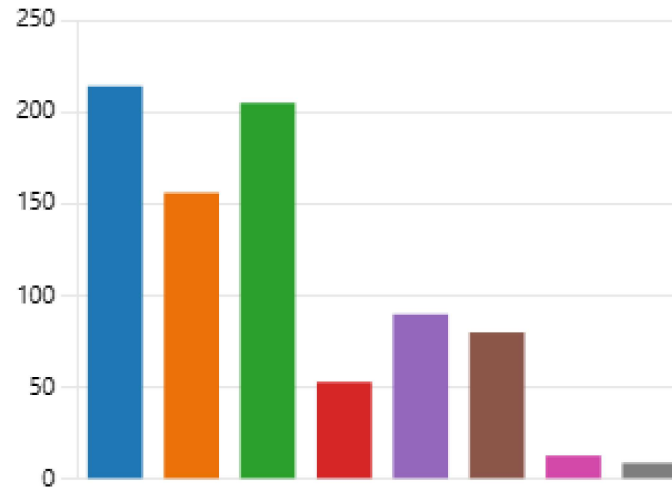
10. What is the duration of loss of internet connectivity experienced in remote working (In number of hours)

● < 1	105
● 1	12
● 2	6
● 3	2
● 4	4
● 5	0
● 6	0
● 7	2
● Incidental near ZERO (0)	171



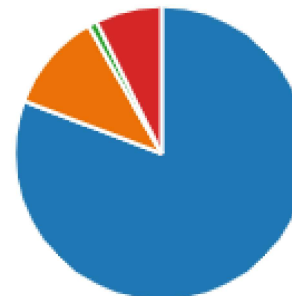
11. Which work recovery strategy do you activate in the event of connectivity loss? Select all applicable

● Extend shift	214
● Travel to Office & work	156
● Alternate Connectivity	205
● Move work to team	53
● Work from Office support	90
● Onsite support	80
● Customer office support	13
● Do nothing	9

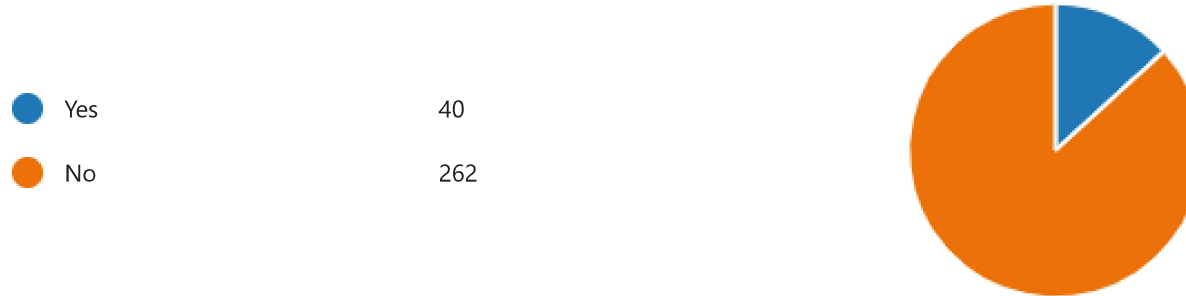


12. Do you have the required system access for the business continuity and recovery actions?

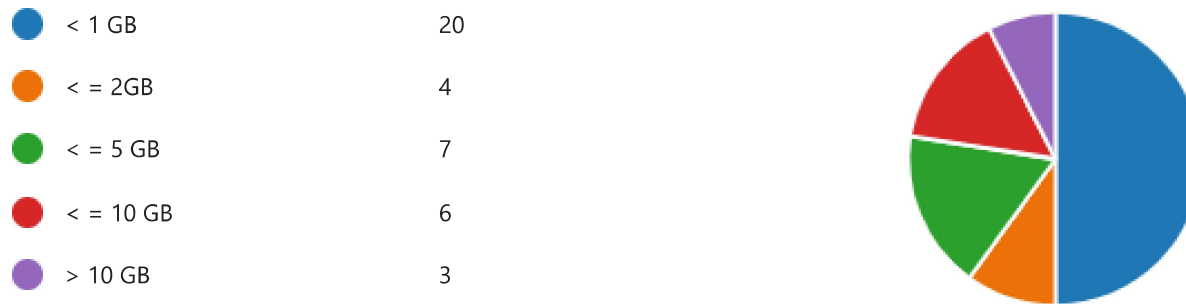
● Yes	244
● No	33
● ICT / DR Setup to be configured	3
● Other	22



13. Have you checked data restoration of vital records ?

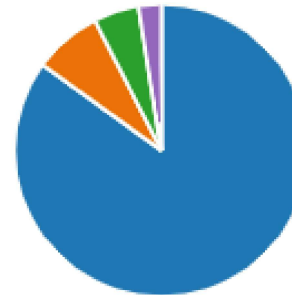


14. What is the volume of data restoration tested and examined during the test?



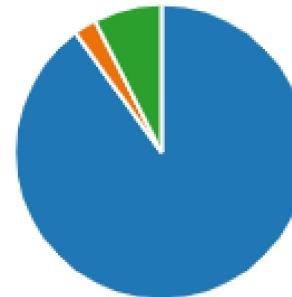
15. Was the data restoration examined for completeness ?

● Yes	34
● No	3
● Partially	2
● Data Restoration Failed	0
● Data Restoration did not compl...	1



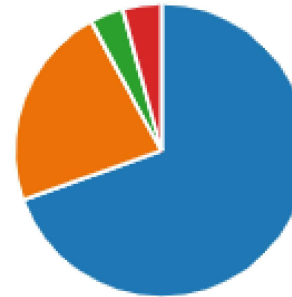
16. Was RPO (Recovery point objective) met after data restoration ?

● Yes	36
● No	1
● Partially	3
● Data Restoration Failed	0
● Data Restoration did not compl...	0



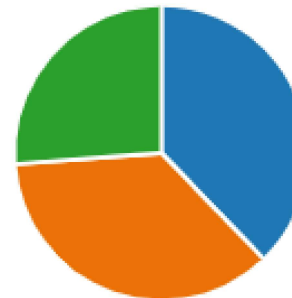
17. Do you have data communication connectivity available ?

● Yes	210
● No	68
● Partially available	11
● Other	13



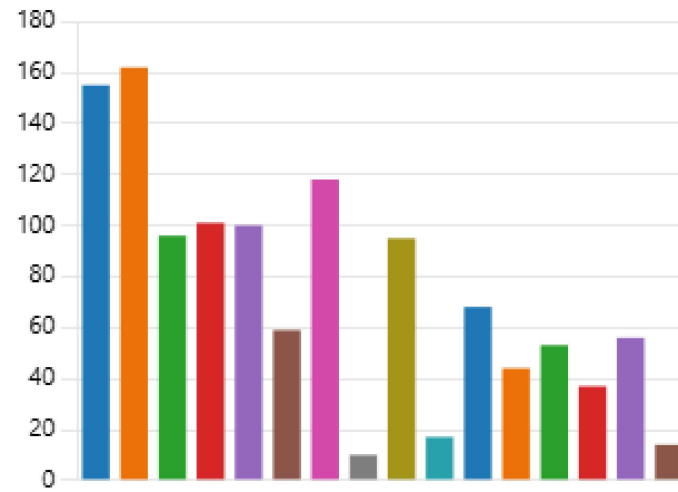
18. Is the crisis communication plan documented

● Yes in Lighthouse	114
● Custom Plan	109
● No communication plan	79



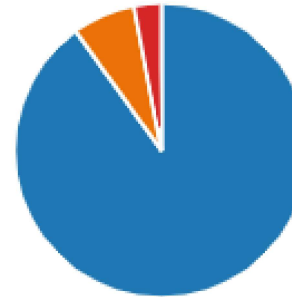
19. What is the content in your Crisis Communication to the Customer? - Select items as applicable and will be included by you.

● Current Situation	155
● Work items priority	162
● Business Impact Analysis	96
● Contingency head count	101
● IT needs readiness	100
● Non-IT services readiness	59
● Estimated Time of Availability	118
● Service Degradation levels to ex...	10
● First Point Contact for Informati...	95
● Organizational readiness insights	17
● Missed RTO, RPO or SLA item	68
● Recovery strategy in plan	44
● Estimated Time of Recovery	53
● Support required from customers	37
● No communication sent from m...	56
● Other	14



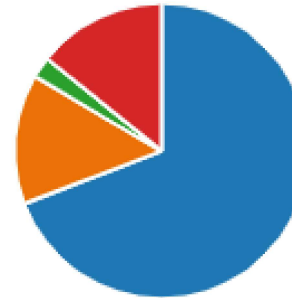
20. Are the required IT Needs (Desktop/ Laptop / Software / Connectivity / Access / Special needs) available ?

● Yes	272
● No	21
● ICT DR/Systems to be set up	0
● Other	9



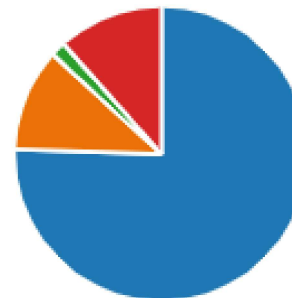
21. Are the Data Center ICT / systems and applications available ?

● Yes	209
● No	43
● Partially available	7
● Other	43



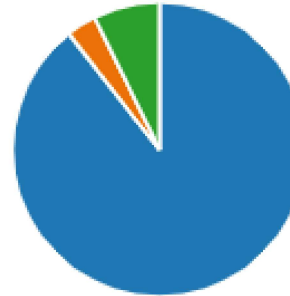
22. Are the Customer Data Center / ICT systems and applications available ?

● Yes	228
● No	34
● Partially available	5
● Other	35



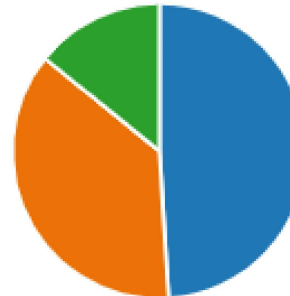
23. Are the Internal support teams services available ?

● Yes	270
● No	10
● Other	22



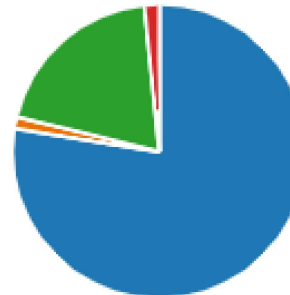
24. Do you have your Supplier/s support for recovery and support available ?

● Yes	148
● No	111
● Other	43



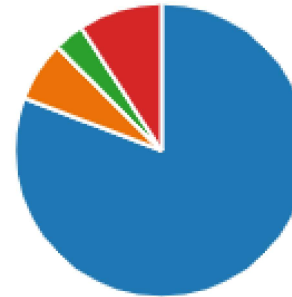
25. Are all IT Needs available ?

● Yes	234
● No	4
● Partially available - setup required	59
● Other	5



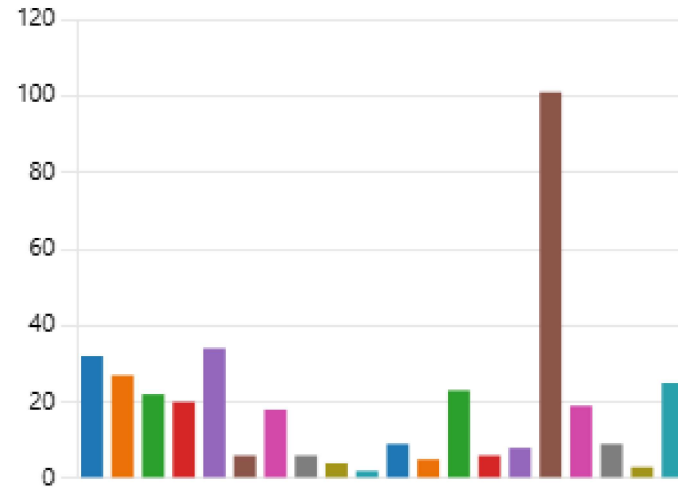
26. Does the operating location have food and beverage services for recovery support?

● Yes	244
● No	20
● Need to engage for F&B require...	10
● Other	28



27. Please select service line/s you are aligned to from the list below. If the service line is not listed, you may choose Others and provide the Service Line Name and the leader's name

[K SUNDARAM], Communicatio...	32
[R V,Narasimham], Engg Service...	27
[Purohit,Kunal], NGS Service Line	22
[Kumar,Kshitij], BFSI Service Line	20
[Dhawan,Sahil], DEA Service Line	34
[Mangal,Manish], Network Servi...	6
[Singh,Saket], CIS Service Line	18
[Pai,Ajith], Hi-Tech ME Service Li...	6
[PALLE,KRISHNA KUMARI], DIG ...	4
[Mangal,Manish], FUNC LCC	2
[Soneja,Atul], COO Delivery SUP...	9
[Soneja,Atul], COO Delivery Excl...	5
[Sen,Birendra], BPO_DEL,	23
[Sen,Birendra],BPO-DOM	6
[Ramachandran,Seshan], HLS Se...	8
[Karkera,Sunil], XDS CX Service L...	101
[N S,Manikantan], Manufacturin...	19
[N S,Manikantan], Function Thir...	9
[Agnihotri,Sanjay], ZEN3	3
Other	25











28. **Select your Project ID { Please place your cursor in the [Select your answer] -> Press CTRL+F [Search for your project id] and select. In case you do not find your project id please use the OTHERS option and You may either use the drop down or select the OTHERS option and input your project id. MS Forms has this limitation which we will speak to Microsoft for a better UI.. Thanks for understanding.}**

<input type="radio"/>	Y.TW2300107	2
<input type="radio"/>	Y.IN2202270	2
<input type="radio"/>	Y.IN2307920	0
<input type="radio"/>	Y.IN2300574	0
<input type="radio"/>	Y.IN2202771	1
<input type="radio"/>	Y.IN2401404	1
<input type="radio"/>	Y.IN2201517	0
<input type="radio"/>	Y.IN2301734	0
<input type="radio"/>	Y.IN2101024	0
<input type="radio"/>	Y.IN2302047	0
<input type="radio"/>	Y.IN2301185	0
<input type="radio"/>	Y.IN2400648	0
<input type="radio"/>	Y.IN2203111	0
<input type="radio"/>	Y.IN2300757	1
<input type="radio"/>	Y.IN2400004	1
<input type="radio"/>	Y.LL2100035	0
<input type="radio"/>	Y.SG2200011	2
<input type="radio"/>	Y.IN2203074	0
<input type="radio"/>	Y.SF2100004	0

Y.IN2203033	6
Y.IN2301809	0
Y.IN2400773	0
Y.IN2201106	1
Y.IN2302031	0
Y.IN2300897	0
Y.IN2401427	0
Y.SG2300007	0
Y.SG2200018	0
Y.CH2100004	0
Y.SF2400006	0
Y.IN2401171	0
Y.IN2401019	0
Y.IN2202963	0
Y.IN2401545	0
Y.SF2200008	0
Y.IN2400082	0
Y.IN2202591	0
Y.OM2400001	0
Y.IN2307421	0
Y.IN2200370	0
Y.IN2307194	1
Y.IN2201429	0



 Y.IN2302025	1
 Y.IN2301899	2
 Y.IN2300192	1
 Y.US2300007	1
 Y.AR2300002	0
 Y.IN2101313	1
 Y.AR2300082	0
 Other	278